Moudrá Síť

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Application for Communication between Volunteers and Seniors

PROJECT GOALS

- education and digital literacy of seniors
- to create help platform for senior requests with technical problems
- chatbot for answering frequent questions
- project for a non-profit organization Moudrá Síť

TECHNOLOGIES

Developer

Next.js

Vercel

Admin

WordPress, Divi

Digital asistant

tabidoo

tabidoo

1. Senior visits main page with all important informations

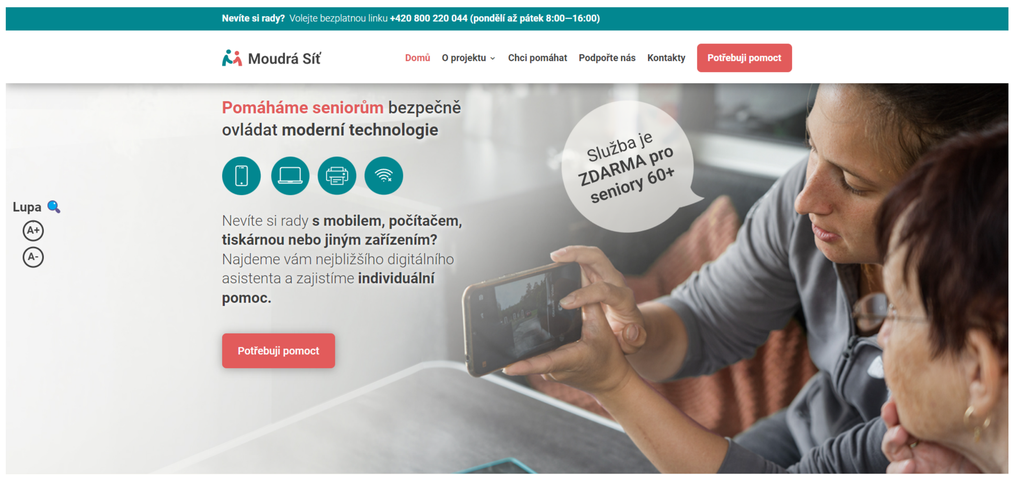


Figure 1

2.a Senior sends a request with his technical problem

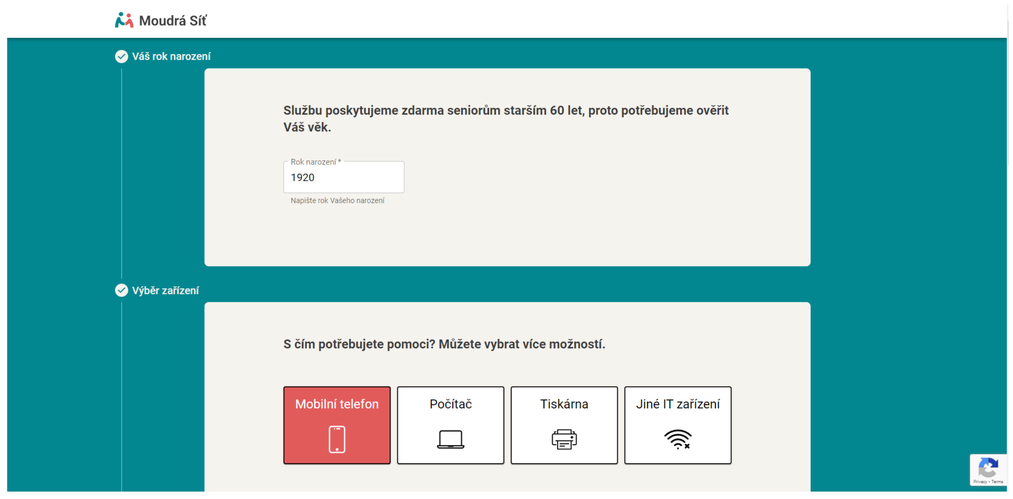


Figure 2

2.b Senior asks chatbot

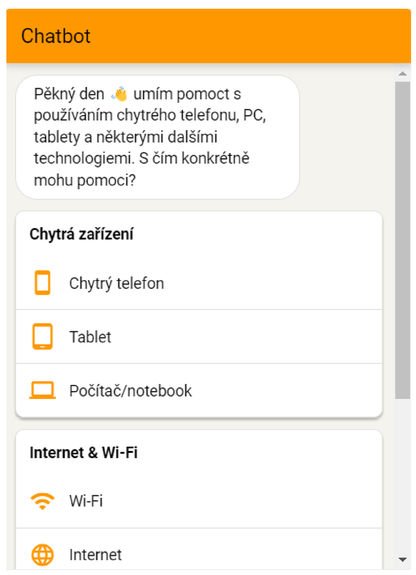


Figure 4

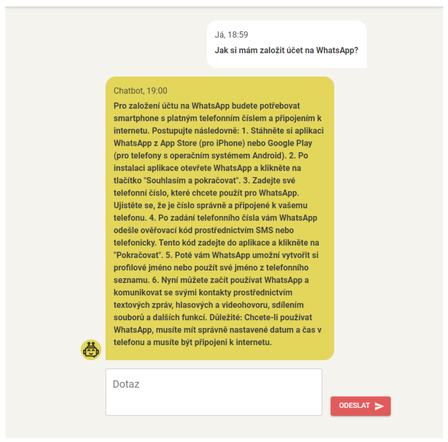


Figure 5

3. Assistant takes request from customer relationship management system and plans a meeting with senior

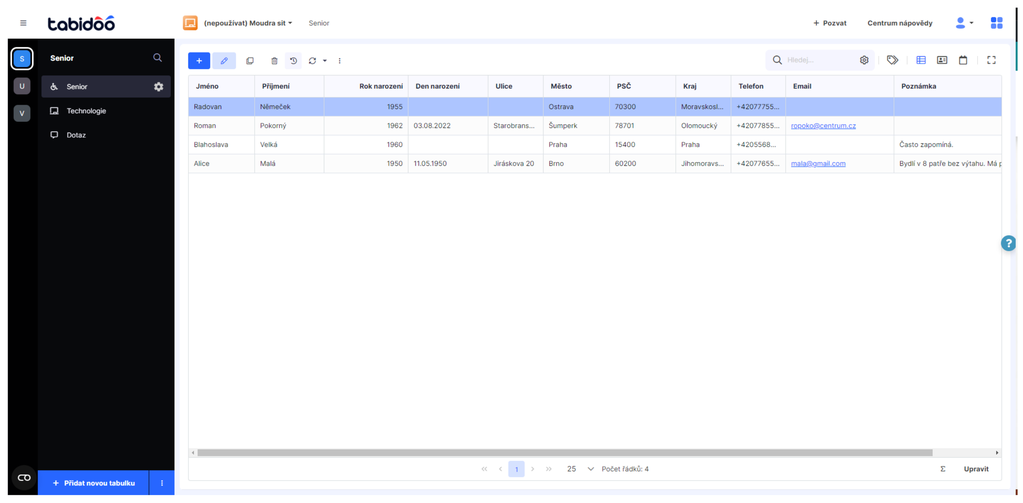


Figure 3

CHATBOTS

OpenAI

- answers based on chatGPT 3.5
- connection to API requests



Dialogflow

- own knowledge base for most frequent questions
- provides only verified answers

Moudrá síť web

Ask the chatbot!

Dialogflow vs ChatGPT

BRNO UNIVERSITY OF TECHNOLOGY FACULTY OF INFORMATION TECHNOLOGY

cesko.digital

moudrá sovička

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